

## Repairing a Profile

AgIT Operations

Procedure No. S1.3.11

### Procedure Statement

The Agriculture Information Technology (AgIT) procedure regarding repairing a profile provides system administrators with a clear understanding on how to repair a lost profile.

### Reason for Procedure

This procedure will clearly communicate AgIT's guidelines on repairing a lost profile.

#### Repairing a Profile

1. Reboot and check Profile Path in AD.
2. Logon as **Local Admin**.
3. Verify **TEMP** profile is gone.
  - Right click on **My Computer > Properties > Advanced Tab > User Profiles > Settings**
  - If the user's profile has a Status of **TEMP**, delete only the Temp profile.
4. Give the user Admin rights on the PC.
5. Logoff Local Admin.
6. Logon as the user.
7. Start > Run > "**cmd**"
8. At the command prompt, type "**regedit.**"
9. Right click on **HKEY\_CURRENT\_USER** and click **Permissions**.
10. Verify user is set to **Full Control**.
11. Click the **Advanced** button and then click the **Owner** tab.
12. Select user in **Change owner to:** section, and check **Replace owner on subcontainers and objects**.
13. Click **Apply**. (click OK on the error that pops up)

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14. Click the **Permissions** tab and check **Replace permission entries on all child objects** and make sure **Inherit from parent is not checked**.
15. Click **Apply** and click **Yes** to continue.
16. Repeat steps 11-15 once.
17. Click **OK** and click **OK** and close regedit.
18. As the user, remove their Admin rights to the PC.
19. Logoff user to *Ctrl+Alt+Del Screen*. (Do Not Reboot. This saves the user's profile.)
20. Logon as the user. (User's profile should still be there.)
21. Step 19 can be repeated to unsure profile is saved.

Note: When you reboot, the SAVE profile step is sometimes skipped n the process. (**Logoff to the Ctrl+Alt+Del Screen always saves the profile.**)

### Contact Information

If you have any questions or concerns about this topic, please contact the AgIT Help Desk at (888) 226-2438 or (765) 494-8333, or visit our website at <http://agithelp.agriculture.purdue.edu/>.